All of the information in this packet is accurate at the time of publication. As we have referenced in several other documents, forms and websites, the nature of the COVID-19 pandemic is such that all elements of our programs are subject to change. We will do our best to update this packet and notify you as changes occur.
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IMPORTANT CONTACTS

INTERNATIONAL PROGRAMS OFFICE
A5500 University Center
282 Champions Way
P.O. Box 3062420
Florida State University
Tallahassee, Florida 32306-2420

PHONE 850.644.3272
1.800.374.8581

FAX 850.644.8817
850.645.4659

EMAIL IP-Info@fsu.edu
WEBSITE international.fsu.edu

HOURS 8:00 a.m. - 5:00 p.m. EST
Monday - Friday

THE FLORENCE STUDY CENTER
Florida State University International Programs Italy (FSUIPI)
Via dei Neri 25, 50122
Florence, Italy

PHONE 011-39-055-2340604

WEBSITE https://international.fsu.edu/studycenterflorence.aspx

HOURS 9:00 a.m. to 5:00 p.m. CET, Monday - Friday

Frank Nero, Director
Email fnero@fsu.edu
Cell Phone 011-39-324-790-3571

Charles Panarella, Assistant Director
Email cpanarella@fsu.edu
Cell Phone 011-39-351-246-5581

Laura Buonanno, Assistant Director
Email lbuonanno@fsu.edu
Cell Phone 011-39-335-573-6280

Ilaria Mugnaini, Housing Coordinator
Email imugnaini@fsu.edu
Cell Phone 011-39-349-708-4526

Tamara Pfeil, Financial Coordinator
Email tpfeil@fsu.edu
Cell Phone 011-39-347-812-3699

Vanessa Kummer, Faculty Services Specialist
Email vkummer@fsu.edu
Cell Phone 011-39-328-837-4993

Giacomo Sproccati, Student Life & Health Coordinator
Email gsproccati@fsu.edu
Cell Phone 011-39-338-899-4993

Lucrezia Fossi, Internships, Community Outreach, Assistant Housing Coordinator, PA Supervisor
Email lfossi@fsu.edu
Cell Phone 011-39-338 671 2125

WEBSITE https://international.fsu.edu/studycenterflorence.aspx

EMERGENCY PHONE NUMBERS

Emergencies (Local Police) 113

U.S. CONSULATE
Lungarno Vespucci, 38
50123 Florence, Italy

PHONE (011) 39-055-266951
FAX (011) 39-055-284088

WEBSITE https://it.usembassy.gov/embassy-consulates/florence/

INTERNATIONAL CALLS

Making international calls from the U.S. to Italy: First dial “011” (for international call), followed by “39” (the country code), then the specific area code (dropping the first zero) and location number.

Time Differences: CET - Central European Time ahead by Eastern Standard Time by six hours, Central Standard Time by seven hours, Mountain Standard Time by eight hours, and Pacific Standard Time by nine hours. Daylight Savings Time changes often occur on different dates in Europe than in the U.S.
ACADEMICS MATTER

This program is first and foremost an academic one, so you should be prepared to invest as much time, effort and thought into your coursework as you do on your home campus.

Since classes are small, you will have more interaction with your fellow students and with faculty than you have on main campus. There will be a greater emphasis on participation in class discussions and attending organized excursions may be required for some courses. This means you must be prepared to maintain a high level of performance by being an active and committed participant in your class.

FLORENCE STUDY CENTER MINOR

The Florence Study Center Minor enhances a student’s program in Italy. It requires 15 credits, 9 of which must be earned in Florence and include a cultural component. Students can choose from various disciplinary perspectives in Italian Studies. A maximum of 9 hours may be counted in a single academic discipline. A minimum grade of “C-” must be earned and a minimum grade point average of 2.0 must be maintained for all courses taken for the minor. Courses used toward the Florence Study Center minor cannot be used to meet any other University requirements (general education, major, graduation, etc.). Contact IP-AcademicAdvising@fsu.edu for more information.

TUTORING RESOURCES

There are a number of tutoring resources available at Florida State University to assist you academically, both in Tallahassee and abroad. Online tutors in many subject areas are available through the following programs:

- Reading & Writing Center (RWC)
  [http://wr.english.fsu.edu/Reading-Writing-Center/RWC-Online](http://wr.english.fsu.edu/Reading-Writing-Center/RWC-Online)
- Academic Center for Excellence (ACE)
  [http://ace.fsu.edu/](http://ace.fsu.edu/)
- University Libraries: Office of Distance Library Services
  [https://www.lib.fsu.edu/department/distance-learning](https://www.lib.fsu.edu/department/distance-learning)
- The Florence Study Center Writing and Math Labs conducted on a weekly basis in the fall and spring semesters. More information will be provided to students during on-site orientation.

OFFICE OF ACCESSIBILITY SERVICES (OAS)

OAS provides reasonable and appropriate accommodations for students with documented disabilities. Documented disabilities and accommodations vary in nature, and though the Americans with Disabilities Act and Section 504 of the Rehabilitation Act of 1973 do not apply extraterritorially, we do our best to accommodate our students. If you anticipate needing to request accommodations for a documented disability, please schedule an appointment with OAS by calling 850-644-9566 (Voice) or 850-644-8504 (TDD). For more information, visit [https://dsst.fsu.edu/oas](https://dsst.fsu.edu/oas).

FSU ENHANCEMENT PROGRAMS RELATED TO STUDY ABROAD

FSU students are encouraged to get involved with the Garnet and Gold Scholar Society and the Global Citizenship Certificate program. These two resources provide special recognition as global-ready graduates.

The Garnet and Gold Scholar Society

A student who has met the criteria in three of the five areas is eligible for consideration.

All study abroad programs organized through the International Programs Office qualify for the international experience portion of the International Area.

The Global Citizenship Certificate

In addition, students participate in 8 intercultural events on campus and a sustained international experience abroad, which you are about to do!

Enroll in the Global Citizenship Certificate before you leave to ensure your study abroad experience counts toward the certificate.
FLIGHT INFORMATION

There is no group flight for this program, and your program fee does not cover airfare.

Traveling on a one-way ticket may not be allowed due to airline restrictions. Please check with your airlines before purchasing a one-way ticket.

Do not purchase airfare until you are notified by International Programs to do so. You will receive a notification in your IP Student Portal. If you choose to purchase airfare before you are instructed to do so, International Programs is not responsible for any fees associated with your flight changes or cancellations.

Some countries may require COVID-19 testing and/or vaccination to enter the country or for other purposes. Even if a country does not currently have such requirements, FSU cannot guarantee these or other measures will not be implemented before or during your program.

Once you are notified by International Programs to book your travel arrangements, you must submit your flight itinerary through the IP Student Portal. Your flight arrangements will be provided to the Florence staff. It is important that they receive this information in order to monitor student arrivals.

We strongly advise you to purchase airfare and travel insurance directly with the airline when booking your flight; travel insurance typically covers flight cancellation fees, lost luggage, or other losses incurred while traveling, etc. Speak with your airline for details. Click here for more information about travel insurance and trip cancellation policies. **Note:** Airfare costs are not included in your program fee, and FSU will not reimburse any costs or fees associated with flight changes or cancellations due to COVID-19 should they occur.

- **Keep your boarding pass** until you have landed, cleared immigration and customs, and have collected your luggage.

- **Have your passport** accessible in your carry-on luggage.

- **During your flight** make sure to drink lots of water to **stay hydrated**. Get up and **walk around** once an hour to help your circulation. **Do simple stretches** while in your seat. **Try to sleep**; it will help you combat jet lag. **Wear layers**, as the temperature on the plane and in airports can vary.
ARRIVAL

ARRIVING IN FLORENCE
The size of the medieval streets prohibits coaches from easily accessing various areas within Florence, including our housing locations. Therefore, we are unable to provide group pick-ups from the airport or train station to the housing locations. **You are responsible for securing transportation to your residence.** The same is true for your departure from Florence at the end of your program. You must check out of program housing on the morning of the last day of your program. You will be responsible for getting yourself to the airport in time for your departure.

From the Florence airport, you must take a taxi to the address of your residence that will be supplied by the study center staff prior to departure. **You should not come directly to the Florence Study Center.** The taxi from the airport into Florence costs about €25-30.

Taxis in Florence do not take ATM or credit cards, so have cash in Euros prepared. There is no Uber service currently in Florence.

If you are flying to another Italian city, such as Rome or Milan, trains to Florence can be booked using Trenitalia. Contact IP-Info@fsu.edu for further guidance.

If your flight is canceled, delayed, or you miss a connection on your way to Florence, contact the International Programs staff via email or phone.

Your program housing will begin on the start date of your program and end on the end date. If you plan on arriving earlier or wish to stay later, you must make arrangements to stay in a hotel. Click here to view our recommended hotels lists. If your program requires a visa, you may not be permitted to arrive before the program start date. Consult your immigration introduction or visa packet in the IP student portal or contact IP-Visas@fsu.edu prior to planning independent travel before your program.

When you arrive in Florence, check-in to your residence first.

You will receive an email from the staff in Florence with the address of your residence a week or two prior to departure. A Program Assistant or staff member will be present to check you in to your residence. Again, you are responsible for securing transportation to your residence.
THE STUDY CENTER, HOUSING & TRANSPORTATION

FLORENCE STUDY CENTER
The FSU Florence Study Center, the restored 16th-century Bagnesi Palace, is located in the heart of the historic district only a few blocks away from the Duomo and Bell Tower, the Uffizi, Piazza della Signoria, and the Arno River.

The Study Center includes:
- A 20,000 volume English-language library with computers, laptop outlets, free printing, and a full-time research librarian on-site
- Interior and exterior comfortable student lounges
- Experiential learning kitchen
- Media lab and newsroom
- Sewing and textile lab
- Student coffee and juice bar
- Classroom space
- Administrative offices

The FSU Florence staff is available during operational hours, for emergency calls after operational hours, and offers support with academics, housing, activities, and other day-to-day needs during the program. The Study Center also serves as a place where you can gather to meet peers, receive tutoring, conduct student and staff led activities, check the FSU Florence announcement screen for upcoming events, or use the Internet.

HOUSING
Students will be housed in either the Study Center residence or in comparable off-site residences located nearby. All housing locations will be within a 15-minute walk to the Study Center. Some of the buildings that house students may not be exclusive to program participants. You will be notified about your housing location approximately one to two weeks prior to departure.

Be aware that housing check-in cannot occur before 9:00am on the first day of your program. If you are unable to check-in to your room when you arrive, there will be space available for you to store your belongings. Rooming assignments will be made based on a combination of factors as indicated in the information you provide on the housing questionnaire in the IP student portal. Roommate assignments are made in Florence by our Study Center staff and cannot be changed. You will be notified about your housing location approximately one to two weeks prior to departure. You will receive your roommate assignments upon arrival.

During your on-site orientation, you will be advised of the Florence Study Center Housing Rules & Regulations. Violation of any of the housing policies is grounds for dismissal. It is your responsibility to familiarize yourself with the housing rules and regulations for your specific program. Refer to the FSU International Programs Contractual Agreement and the Housing Terms and Conditions for details. You are required to sign the FSU International Programs Contractual Agreement as it outlines your contractual obligations as a participant on our program.

All residences in Florence are governed by Italian ordinances restricting noise and use of outside areas after 11:00pm in historical downtown areas.

HOUSING AMENITIES
Housing will be fully equipped with everything you will need, including:
- Mostly double & triple rooms
- Linens
- Towels
- Kitchen or kitchenette
- Living room area
- Shower
- Microwave
- Dishwasher
- Pots and pans
- Laundry facilities
- Clothes hangers
- Wardrobe
- Desk
- Wi-Fi
- Individual safe or access to a safe
- And more!

THING TO NOTE
- Cleaning products and toilet paper are your responsibility.
- The electrical current in Europe has two times stronger voltage (220 volts) than in the U.S. (110 volts). Do not bring any electrical, such as hair straighteners, blow dryers, or curling irons. These items can be purchased at a low cost at local shops.
- Linens and towels are provided. A cleaning service comes once a week to change bed linens and towels and do a general cleaning of the common areas. We ask you not to bring any extra linens from home as it is easy to confuse the supplied linens with those brought from home.
- Do not purchase any additional furniture or large furnishings, such as couches or TVs.
- Laundry facilities are available, but clothes dryers are not common appliances in Italy. IP cannot guarantee all residences will be equipped with dryers.
- All accommodations provide comparable facilities, however, we cannot guarantee that each residence will have the exact same amenities. Each student housing facility has safety and security measures. They may vary by location.
- At the end of the program, the housing facilities will be inspected. They should be neat, clean and in the condition in which they were found. If your housing is left in an un-fit state or if any damages are found upon your departure, additional charges may be assessed to your FSU account.

TRANSPORTATION IN FLORENCE
You will have no difficulty getting around Florence. The city’s downtown area, where our Study Center is located, is relatively small, and you are close to everything. Florence is predominantly a “walking” city, though bus transportation and taxis are readily available and relatively inexpensive. A bike sharing service called Mobike is also available.
PERSONAL TRAVEL

Due to the uncertain nature of the COVID-19 pandemic, all program elements including the program calendar, weekly schedule, classroom environment, course delivery method, housing arrangements, transportation policies, and international or in-country travel restrictions are subject to modification at any time in order to comply with local public health restrictions as well as the policies and practices of Florida State University.

FSU’s current independent travel policy allows students to travel independently commensurate with any local, national, or international guidance and restrictions.

FSU will continue to review its independent travel policy as conditions abroad change, but there is a possibility independent travel could remain restricted or limited during your program. Failure to adhere to the independent travel policy could have significant consequences, including potential removal from the program.

Please wait until you have arrived and received your class/program schedule before booking any independent trips.

Do not plan travel that will cause you to miss classes or other required programming; strict academic standards are maintained on programs. Your grade may be reduced by any unauthorized absence from class.

For safety purposes, you will be instructed by International Programs to fill out a mandatory online independent travel form each time you plan on traveling outside of your program. More information will be provided to you in the IP Student Portal prior to departure.

CLIMATE

The weather in Florence varies. Late fall and winter can be cold and damp, and Europeans do not heat their buildings as warmly as buildings are heated in the U.S. Some of the churches, museums and other public buildings will have little heat. Bring clothes that can be layered, as well as a raincoat, a warm jacket or coat, sweaters/cardigans, and good walking shoes or boots. You will also want to bring warm indoor clothing like a robe, loungewear, pajamas, and slippers. The summer and early fall can be very hot and most buildings are not air-conditioned. When packing for summer, remember that churches do not allow shorts, halter tops, or miniskirts. Bring a scarf or light sweater to cover your shoulders during church visits. You may also want to bring an overnight bag for weekend trips. Italians dress stylishly, so you will want to include some dressier apparel with your wardrobe.
Students should plan to bring a laptop or tablet with them for use in their residence, while traveling, or when required for health reasons. We recommend doing the following prior to departure:

- Check if your computer has a built-in transformer that is capable of handling the different voltages. You will need an adapter for the plug (i.e. from flat to round prongs).
- Just as on main campus, check your homeowner's insurance to make sure that your computer is covered when you are away from your primary residence. If not covered by your homeowner's insurance, you should check into laptop insurance through [http://www.safeware.com/](http://www.safeware.com/), a worldwide insurance provider for all electronic devices (e.g. laptop, digital camera, iPod, etc.). They also have a provision for non-electronic personal property.
- Do NOT pack your laptop or laptop charger in your checked luggage.

**MAIL**

Please share the following information with those in the U.S. who are interested in sending you mail while you are abroad. Priority mail between Italy and the U.S. may take from 6-10 days.

When sending packages to Italy, the sender should not overestimate the value of the materials in the package because you may be charged up to 30% customs duty on the declared value.

**WE STRONGLY ADVISE YOU NOT TO SEND PACKAGES BY UPS or the US Postal Service as you will more likely be charged a higher fee to obtain your package from customs.** You may use Federal Express to send packages, but again, do not overestimate the value of the package.

Mail can be sent to the FSU Florence Study Center address, as listed in the Contact Information section of this packet, or to residences with 24/7 doorman services.
EXPENSES WHILE IN FLORENCE
When estimating your financial needs abroad, calculate the amount of money you will need for meals for the entire period of your stay and your personal entertainment and social activities costs.

A good way to estimate what you might need in Florence is to assume that whatever you spend here in the US (in dollars), you will spend the same (numerical) amount in euros. Take that dollar amount and convert to euros using the current exchange rate. In general, you can buy a lunch for about $8 and dinner in an inexpensive restaurant for around $15 in Florence.

Class-related excursions are included in the program fee for most classes. Occasionally, there are additional fees to cover expenses such as theatre tickets, materials for hospitality courses, or art supplies. This information is available in the textbook compliance section when you register for classes in my.fsu.edu.

MEAL VOUCHERS
As part of the program, you will receive meal vouchers that can be used at local restaurants, pizzerias, sandwich shops, cafes, and trattorias throughout your program. A list of our local meal voucher partners and their locations around Florence will be provided to students during orientation. All participants will receive ten €5 meal vouchers per week when school is in session that will be distributed during orientation.

CURRENCY
Italy uses the euro as the national currency. Exchange some dollars ($75-$100) for euros before you leave the U.S. Don’t exchange more than $100, you just need enough to get you to Florence and to a bank abroad. You can reference the current exchange rate online.
HEALTH & WELLNESS

INOCULATIONS/MEDICAL CONCERNS

BEFORE DEPARTURE:
We encourage all students with underlying health issues that may increase the severity of infection should they contract COVID-19 to discuss their study abroad plan with their doctor/specialist.

Florida State University requires certain immunizations prior to your registration for classes. All newly admitted degree-seeking students (freshman and transfer) and non-FSU students will be asked to complete and submit the required Student Immunization Form through the IP Student Portal.

Familiarize yourself with the specific requirements and health matters in your program location. The FSU Health and Wellness Center offers a travel clinic which provides immunizations. Click here for additional information available through the Centers for Disease Control and Prevention’s site. Some countries have specific requirements for inoculations based on past locations the traveler has visited. It is the student’s responsibility to confirm whether or not the previous travel requires additional inoculations.

WHILE ABROAD:
Your program fee includes international medical and evacuation insurance coverage through Cultural Insurance Services International (CISI); Click here to access the policy online. The coverage will be effective for participants from the day the program starts until the day the program ends. It includes coverage for treatment of ill students, including those with COVID-19, as well as COVID-19 testing for those who are symptomatic, or those who have had a known exposure to a person who tested positive. It does not cover preventative evacuation due to pandemics, or preventative treatments such as vaccinations. There are Teleconsultation Services available. This policy is NOT intended to replace your domestic coverage.

ALCOHOL AWARENESS & ILLEGAL DRUGS
The legal age for the drinking of alcohol in Italy is 18. This means that you will likely have the opportunity to buy and drink alcohol legally. It is in your interest to recognize that this right carries a great deal of responsibility. Should students violate the FSU Florence conduct code regarding drugs and/or alcohol, they will undergo a student conduct code process, where outcomes are appropriately assigned. In short, know your limits and drink within moderation if you choose to do so, but not to excess.

Florida State University does not tolerate the possession, use, manufacture, production, sale, exchange or distribution of illegal drugs by students participating in FSU study abroad programs. Violation of this policy may result in immediate dismissal from the program and disciplinary action onsite or upon return to campus. For complete information on student judicial processes, victim rights, and appeals see the Student Conduct Code: https://sccs.fsu.edu/.

MAPPING YOUR IDENTITIES
Our Mapping your Identities guide will help you explore your identities and evaluate your overall wellness to aid in your preparation for a successful and enriching study abroad experience. It will also help you understand others on your program and be better allies for them.

Be sure to bring sufficient quantities of your prescription medication with you to last for the duration of your stay. Keep these in their original containers with copies of the prescriptions and place them in your carry-on luggage. Bring a copy of a legible prescription from your doctor.

Please be aware that not all U.S. drugs are available elsewhere. In particular, Adderall and Concerta are not available in all countries. Don’t postpone discussing your prescription needs with your doctor. You will likely need to work with your insurance company to cover your vacation prescription. If you experience difficulty in obtaining a prescription for your time abroad, seek assistance from our office.

We also recommend doing the following:
- If you wear glasses or contact lenses, take an extra pair and/or the prescription.
- Complete routine medical and dental care before you leave.
- A tetanus booster shot is suggested if you have not had one within the past 10 years.
- A flu shot is also suggested prior to departure.
POLICIES & SAFETY

RULES, POLICIES & PROCEDURES

SAFETY & SECURITY
Our highest priority is the welfare and security of our students, faculty, staff and facilities. We have emergency plans in place for each of our locations and work closely with our insurers and 24/7 emergency response providers to monitor and respond to all situations worldwide. It is our policy to follow guidance from the respective U.S. Embassies, U.S. State Department, as well as local officials and keep students apprised of any new information. For more information on IP’s security policies and procedures, please contact our Director of Risk and Emergency Management, Dr. Christina Carroll at (850) 644-7823 or ccarroll@fsu.edu.

- Resources. Even though you are not on the main campus, you have access to many resources should you encounter issues while abroad. Program staff members are available to support you in a variety of ways, including connecting you with other professionals locally and/or on the main campus.
  - Victim Advocate Program. The University takes very seriously all types of victimization, including sexual violence, relationship violence, and domestic violence. Advocates are available and on-call 24 hours a day to provide confidential support services, even for students who are abroad. For more information on the Victim Advocate Program, visit https://dsst.fsu.edu/vap.
  - Counseling & Psychological Services at FSU. Counseling and Psychological Services is a welcoming and confidential place to discuss questions and concerns such as homesickness, struggles with relationships, sexual identity, cultural issues, and more. Visit https://counseling.fsu.edu/ for more information.
  - Center for Health Advocacy & Wellness. The Center for Health Advocacy & Wellness encourages you to make healthy lifestyle decisions that facilitate academic success and lead to life-long health and wellness. For more information, visit http://chaw.fsu.edu/.

- The U.S. State Department maintains a web site of information for Americans studying abroad, including current travel advisory warnings, at: http://studentsabroad.state.gov/.

- The Smart Traveler Enrollment Program (STEP) is a free service provided by the U.S. Government to U.S. citizens who are traveling to, or living in, a foreign country. STEP allows you to enter information about your upcoming trip abroad so that the Department of State can better assist you in an emergency. We strongly recommend you register here: https://step.state.gov/step/.

- Waivers. All IP participants must sign and submit a general Waiver of Liability and COVID-19 Waiver through the IP Student Portal.

- Be aware that you are subject to the laws of the country in which you are traveling.

- Always carry a photocopy of the picture and signature pages of your passport with you. Keep another copy in your room separate from your passport. Leave one copy at home in the U.S. with your family or a relative.

- Use the buddy system—try to travel with friends as much as possible and always tell your roommates or friends where you are going and when you expect to return. Bystander intervention is a powerful opportunity and responsibility for those within our community.

- Valuables. Students should not take sentimental valuables on their program. Students should not leave cash, passports, or other items of value unattended in their rooms. If a locker or safe is provided, students are strongly encouraged to use it to store anything of value at all times. Students should plan regular visits to the cash machine rather than leaving large amounts of cash in their rooms. Students are responsible for ensuring their rooms are left secure at all times – do not prop open doors, do not leave doors and windows unlocked, do not give keys to anyone. If students notice others in the building leaving the main entrance door unsecured, they should notify the IP Staff immediately, even if there are others living in the building who are not FSU program participants. Students are strongly encouraged to purchase insurance that will cover their belongings while abroad, whether a standard homeowners or renters policy. The International Programs insurance policy does not cover loss or theft of participants' possessions.

- Pickpocketing. In most large cities throughout the world, pickpocketing is the most common crime and can happen anytime, anywhere! We caution you to always be aware of your surroundings. While traveling in some areas beware of beggars who try to distract you with papers, boxes, or excessive body movements. Coats and purses are often stolen in crowded areas. Keep them close to you and lock your pack zippers with a combo lock. Secure your valuables if you are traveling on an overnight (“sleeper”) train.

- Weapons. You are strictly prohibited from keeping or using firearms, knives, weapons (including pellet, air guns, paintball guns or other dangerous articles or substances). Furthermore, mace and/or pepper spray may be illegal in the countries that you visit. It is your responsibility to know the laws regarding weapons in the host country if you intend to bring any item for self-defense.
TIPS & RESOURCES

TIPS FROM STUDENTS ON WHAT YOU SHOULD KNOW
These comments came from students who recently attended our study abroad program in Florence:

- Be sure to read the registration materials when you are notified regarding selected textbooks being available for check-out at the library in Florence (check Student Central when registering for classes).
- Comfortable shoes are a must since Florence is a walking city and you will be walking a lot during excursions.
- Bring a small change purse/bag since a large portion of your money on hand will be in coins.
- Leave extra space in your suitcase for souvenirs.
- Research the weather in Florence before leaving.
- Bring a reusable water bottle with you, along with any favorite over the counter medication in the event you get sick (Vitamin C, DayQuil/NyQuil)

ONLINE RESOURCES
The more information you find out about the country beforehand, the better off you will be once you get there. Here is a list of a few web sites that may be helpful as you begin your information search.

http://www.tripadvisor.com (online travel guide)
http://www.theflorentine.net/ (local bi-monthly newspaper in English)
http://www.letsgo.com/ (on-line travel guide, check out the “HotLinks” button)
http://cnn.com/WEATHER/ (daily weather forecasts)
https://it.usembassy.gov/embassy-consulates/florence/ (US Consulate General in Florence)
https://www.roughguides.com/ (travel guide)
http://en.wikipedia.org/wiki/Florence,_Italy (general facts about Florence)
https://nolesabroad.international.fsu.edu/ (FSU International Programs blog with articles from former program participants)

USEFUL APPS
Duolingo (brush up on your Italian!)
Google Translate (instantly translates words, phrases, and web pages between English and over 100 other languages)
Dark Sky (with down-to-the-minute forecasts, you’ll know exactly when the rain will start or stop, right where you’re standing)
Mobile Passport (Authorized by US Government to get through customs upon return to the US. Allows you to use the dedicated mobile passport line in 21 participating airports).

(Note: Florida State University is not responsible for the content of external internet sites.)

CONNECT WITH US ON SOCIAL MEDIA
International Programs Facebook
International Programs Twitter
International Programs Instagram
FSU Florence Facebook
FSU Florence Instagram

Last Updated 8/2022
EXPLORING ITALY INFOGRAPHIC

FOODS TO TRY
Prosciutto
Margherita
Bistecca alla Fiorentina
Pappardelle
Gelato
Cantucci

BASIC ITALIAN
Hello
Goodbye
Hello / Goodbye
Please
Thank you
You’re welcome
Pardon me
English
Yes
No
Salve
Arrivederci
Ciao
Per favore
Grazie
Prego
Mi scusi
Inglese
Sì
No
SAHL-vay
ahr-tee-veh-DEHR-chee
CHOW
PEHR fah-VOHR-eh
GRAHT-syee-eh
PREH-goh
mee SKOO-zee
een-GLEH-zeh
see
noh

QUICK TIPS
1. Make sure shoulders and legs are covered during church visits.
2. When interacting with locals, greet them in Italian out of respect for their culture.
3. Try to break large euros (€20/€50) at popular tourist locations. Most small businesses won’t take large notes.
4. Most restaurants will not split the tab when dining in a group.
5. Waitstaff, bartenders, taxi drivers, and baggage handlers don’t expect tips. However, tips are appreciated when dining in large groups.